

On Friday, March 13, the Oakbrook Terrace Park District announced that in order to prevent the further spread of the COVID-19 virus, we are suspending all programs and activities, as well as closing all facilities until further notice.

We expect to re-open for all facilities, programs, classes and events on Monday, April 6 during regular business hours. The Park District will continue to work closely with local city, school, and health department authorities to monitor the coronavirus pandemic and will re-evaluate the situation and inform the community of any new updates. If this date needs to change due to a change in CDC guidelines or at the order of state officials, we will keep you informed.

Please notify the Park District if you have come in contact with a person who is showing signs of COVID-19 symptoms.

We recognize the seriousness of the spread of the coronavirus disease (COVID-19) in our community. Help prevent the spread of respiratory diseases by consistently following the Center for Disease Control's preventative actions:

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.

The Centers for Disease Control and Prevention offers several recommendations for individuals to stay healthy, prevent the spread of coronavirus, flu, the common cold, and other illnesses, as well as travel recommendations on their [website](#).

Other valuable information sources include:

- [DuPage County Health Department](#)
- [Illinois Department of Public Health](#)
- Illinois has also established a coronavirus hotline and email address. If you have specific questions about the coronavirus, you can contact the Illinois coronavirus hotline at 800-889-3931 or via email at dph.sick@illinois.gov.
- Information about coronavirus can be found at [Centers for Disease Control and Prevention](#).

FAQs

Why did you close Park District facilities?

In light of the increased spread of COVID-19 and the importance of social distancing, the Park District decided it was socially responsible to cancel all programs and activities and close all facilities. We hope that this preventative measure aids in the mitigation of the spread of COVID-19 in our local community. We will continue to keep our residents and customers updated and informed as the situation evolves.

How long do you expect our facilities to be closed?

We plan to re-open on Monday, April 6, 2020. Please check our [website](#) for updates.

How will I be notified when you open or about the status of upcoming programs?

Updates on the status of our facilities, programs, events, and activities will be posted on the [Park District website](#) and the Park District [Facebook](#) page. Updates will also be sent via email.

Are the facilities staffed during the closure in case I have questions?

For the safety of our employees and to comply with social distancing best practices, our facilities will not be staffed during the Park District closures. Please note that voicemail and email are not being checked with regularity during the closure and messages will be addressed when the Oakbrook Terrace Park District is fully operational. Below is a listing of Park District contacts:

- **General Questions:** 630-627-6100 or info@obtpd.org
- **Registration/Refund Questions:** 630-627-6100 or info@obtpd.org
- **Fitness Center:** 630-574-0420 or josh@obtpd.org
- **Lake View Nature Center:** 630-941-8747 or laura@obtpd.org

Will you be cleaning the facilities during the closure?

Yes, deep cleaning of all facilities will be done before re-opening.

Will I be billed for my membership/program while the Park District is closed?

Any automatic billing will not take place until the Park District is fully operational. This includes billing for Fitness Center memberships.

What are my current registration options?

In-person registration operations are suspended throughout the length of the closure. [Online registration](#) remains available 24/7.

Are the parks open?

It is logistically challenging to close parks because, by their nature, they are open areas and have multiple access points. To comply with social distancing best practices, we encourage you to use your best judgment when going to the parks, and you do so at your own risk. To help prevent the spread of respiratory viruses, we encourage you to wash your hands and your child's hands before and after being in any public area and maintain proper social distancing of six feet or more.

Are we sanitizing outdoor playground equipment?

No, we do not sanitize outdoor playgrounds. To comply with social distancing best practices, we encourage you to use your best judgment when going to the parks, and you do so at your own risk. To help prevent the spread of respiratory viruses, we encourage your hands and your child's hands before and after being in any public area and maintain proper social distancing of six feet or more.